

Local Wages for: 43-4051.00 - Customer Service Representatives

Source: Bureau of Labor Statistics 2019 wage data - <https://www.bls.gov/oes/>

Location	Annual Low (10%)	Annual QL (25%)	Annual Median (50%)	Annual QU (75%)	Annual High (90%)	Hourly Low (10%)	Hourly QL (25%)	Hourly Median (50%)	Hourly QU (75%)	Hourly High (90%)
United States	\$22,980	\$27,630	\$34,710	\$43,980	\$56,380	\$11.05	\$13.28	\$16.69	\$21.15	\$27.11
Ohio	\$22,310	\$27,620	\$34,730	\$43,180	\$54,360	\$10.73	\$13.28	\$16.70	\$20.76	\$26.14
Akron, OH	\$24,410	\$28,540	\$34,890	\$44,190	\$55,380	\$11.74	\$13.72	\$16.78	\$21.25	\$26.63
Canton-Massillon, OH	\$20,280	\$25,210	\$30,450	\$38,590	\$50,110	\$9.75	\$12.12	\$14.64	\$18.55	\$24.09
Cincinnati, OH-KY-IN	\$22,060	\$27,380	\$34,440	\$43,900	\$54,320	\$10.60	\$13.16	\$16.56	\$21.11	\$26.12
Cleveland-Elyria, OH	\$23,520	\$30,000	\$36,570	\$45,570	\$57,500	\$11.31	\$14.42	\$17.58	\$21.91	\$27.65
Columbus, OH	\$23,650	\$28,840	\$35,130	\$41,780	\$53,790	\$11.37	\$13.86	\$16.89	\$20.09	\$25.86
Dayton, OH	\$21,630	\$26,510	\$34,320	\$41,790	\$52,650	\$10.40	\$12.75	\$16.50	\$20.09	\$25.31
Eastern Ohio nonmetropolitan area	\$19,260	\$22,350	\$28,080	\$39,090	\$86,010	\$9.26	\$10.75	\$13.50	\$18.79	\$41.35
Huntington-Ashland, WV-KY-OH	\$20,760	\$23,650	\$29,570	\$37,440	\$46,770	\$9.98	\$11.37	\$14.22	\$18.00	\$22.48
Lima, OH	\$20,720	\$25,200	\$29,860	\$39,320	\$53,460	\$9.96	\$12.12	\$14.36	\$18.90	\$25.70
Mansfield, OH	\$19,940	\$24,000	\$33,400	\$40,430	\$49,950	\$9.59	\$11.54	\$16.06	\$19.44	\$24.02
North Northeastern Ohio nonmetropolitan area (noncontiguous)	\$20,570	\$23,910	\$30,020	\$41,060	\$51,700	\$9.89	\$11.50	\$14.43	\$19.74	\$24.86
Parkersburg-Vienna, WV	\$20,110	\$22,180	\$25,760	\$32,550	\$41,030	\$9.67	\$10.66	\$12.39	\$15.65	\$19.73
Southern Ohio nonmetropolitan area	\$20,900	\$23,630	\$29,090	\$38,200	\$48,250	\$10.05	\$11.36	\$13.98	\$18.37	\$23.20
Springfield, OH	\$21,240	\$23,770	\$29,600	\$38,420	\$48,010	\$10.21	\$11.43	\$14.23	\$18.47	\$23.08
Toledo, OH	\$20,500	\$24,740	\$33,240	\$44,420	\$55,450	\$9.86	\$11.89	\$15.98	\$21.35	\$26.66
Weirton-Steubenville, WV-OH	\$20,260	\$22,290	\$25,430	\$30,130	\$38,820	\$9.74	\$10.72	\$12.23	\$14.49	\$18.66
West Northwestern Ohio nonmetropolitan area	\$21,070	\$25,860	\$33,050	\$42,130	\$52,070	\$10.13	\$12.44	\$15.89	\$20.25	\$25.04
Wheeling, WV-OH	\$20,660	\$23,270	\$28,970	\$38,540	\$51,730	\$9.93	\$11.19	\$13.93	\$18.53	\$24.87
Youngstown-Warren-Boardman, OH-PA	\$22,360	\$26,430	\$32,790	\$41,100	\$50,920	\$10.75	\$12.71	\$15.76	\$19.76	\$24.48